# The Workplace PERMA Profiler Margaret L. Kern, University of Pennsylvania

#### **Measure Overview**

In his 2011 book *Flourish*, Dr. Martin Seligman, Distinguished Professor of Psychology at the University of Pennsylvania and founder of the field of positive psychology, defined 5 pillars of wellbeing, PERMA (positive emotion, engagement, relationships, meaning, accomplishment). We originally developed the PERMA-Profiler to measure these five pillars, along with negative emotion and health. This version was later created, which adjusts the questions to the workplace context.

#### P and N = Positive and Negative emotions

**Emotions** are an important part of our well-being. Emotions can range from very negative to very positive, and range from high arousal (e.g., excitement, explosive) to low arousal (e.g., calm, relaxed, sad). For **Positive emotion**, the PERMA-Profiler measures general tendencies toward feeling contentment and joy. For **Negative emotion**, the Profiler measures tendencies toward feeling, sad, anxious, and angry.

#### E = Engagement

**Engagement** refers to being absorbed, interested, and involved in one's work, and is a key measure for workplaces today. Very high levels of engagement are known as a state called "flow", in which you are so completely absorbed in an activity that you lose all sense of time.

#### R = Relationships

**Relationships** refer to feeling connected, supported, and valued by others in the organization. Having positive relationships with others is an important part of life feeling good and going well. Other people matter!

#### M = Meaning

**Meaning** refers to having a sense of purpose in one's work. Meaning provides a sense that your work matters.

## A = Accomplishment

**Accomplishment** can be objective, marked by honors and awards received, but feelings of mastery and achievement is also important. The Profiler measures subjective feelings of accomplishment and staying on top of daily responsibilities. It involves working toward and reaching goals, and feeling able to complete tasks and daily responsibilities.

#### H = Health

Although not part of the PERMA model itself, physical health and vitality is another important part of well-being. The Profiler measures a subjective sense of health – feeling good and healthy each day.

### **Use of the Measure**

Two versions of the measure are provided below: the first is for presenting the items one screen at a time, or as a full measure as part of a paper questionnaire; the second groups questions together with the same response scales, to reduce the number of pages needed. The questions should be presented in the order noted. The health and negative emotion questions act as filler questions and provide more information; for

briefness, the 16 PERMA questions (3 per PERMA domain plus a single overall question) could be used, but we recommend using the full measure.

The measure is **freely available for noncommercial research and assessment purposes, after registering** (please complete the form at

https://docs.google.com/forms/d/1eamBshwjtJyQDsWG72qum8Czi\_J2IIZ3Q7r5FE5ojEA/viewform?usp=sen\_d\_form). In the future, we will have an online portal for taking the measure and receiving results and insights, but at this point, we cannot provide assistance with administering or scoring the measure.

For commercial purposes, please contact the University of Pennsylvania Center for Technology Transfer

## **Question Administration**

The questions should be presented either with radial buttons or on a slider scale, with only the end points labeled. Note that this is an 11-point scale, ranging from 0 to 10.

	Not at all 0	1	2	3	4	5	6	7	8	9	Completely 10
In general, to what extent do you feel contented?	0					0	0		0		0

#### **Scoring:**

Scores are calculated as the average of the items comprising each factor:

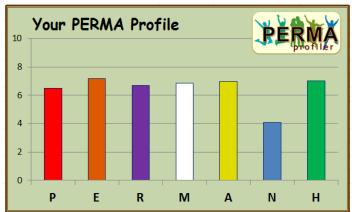
Positive Emotion: P = mean(P1,P2,P3)Engagement: E = mean(E1,E2,E3)Relationships: R = mean(R1,R2,R3)Meaning M = mean(M1,M2,M3)Accomplishment A = mean(A1,A2,A3)

Overall Well-being PERMA= mean(P1,P2,P3,E1,E2,E3, R1,R2,R3, M1,M2,M3, A1,A2,A3,happy)

Negative Emotion: N = mean(N1,N2,N3)Health = H = mean(h1,h2,h3)Loneliness Lon (single item)

## **Sample Scoring Presentation**

We are working on the best way to display scores. To date, we have used bar graphs:



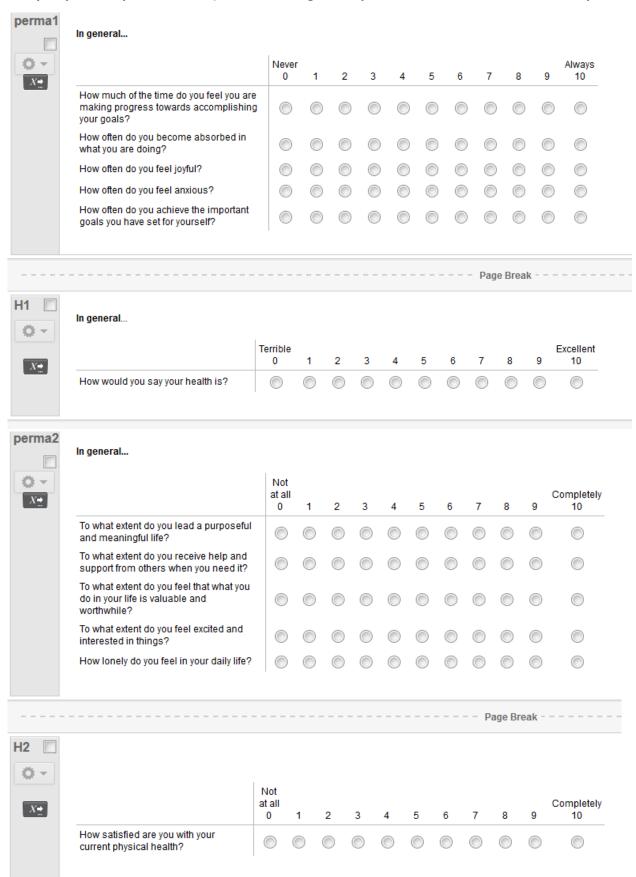
# Version 1: presented as a single question per page

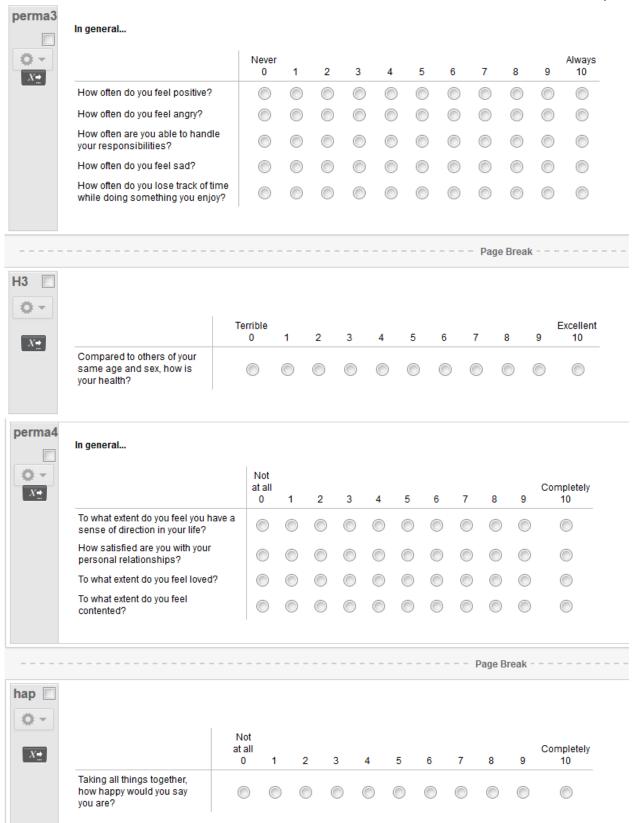
#	Question	Response Anchors	Label
1	To what extent is your work purposeful and meaningful?	0 = not at all,	M1
		10 = completely	
2	How often do you feel you are making progress towards accomplishing	0 = never,	A1
	your work-related goals?	10 = always	
3	At work, how often do you become absorbed in what you are doing?	0 = never,	E1
		10 = always	
4	In general, how would you say your health is?	0 = terrible,	H1
		10 = excellent	
5	At work, how often do you feel joyful?	0 = never,	P1
		10 = always	
6	To what extent do you receive help and support from coworkers when	0 = not at all,	R1
	you need it?	10 = completely	
7	At work, how often do you feel anxious	0 = never,	N1
	,	10 = always	
8	How often do you achieve the important work goals you have set for	0 = never,	A2
	yourself?	10 = always	
9	In general, to what extent do you feel that what you do at work is	0 = not at all,	M2
	valuable and worthwhile?	10 = completely	
10	At work, how often do you feel positive?	0 = never,	P2
	The monty hour officer as you had positive.	10 = always	
11	To what extent do you feel excited and interested in your work?	0 = not at all,	E2
	To what extent do you reer excited and interested in your work.	10 = completely	
12	How lonely do you feel at work?	0 = not at all,	Lon
	The wient as you rectat work.	10 = completely	
13	How satisfied are you with your current physical health?	0 = not at all,	H2
	The W sucisfied are you with your current physical fieditiff.	10 = completely	
14	At work, how often do you feel angry?	0 = never,	N2
	The world now offen do you reer angly.	10 = always	"-
15	To what extent do you feel appreciated by your coworkers?	0 = not at all,	R2
	To what extent do you reel appreciated by your coworkers.	10 = completely	
16	How often are you able to handle your work-related responsibilities??	0 = never,	A3
-0	The state are you able to handle your work related responsibilities??	10 = always	
17	To what extent do you generally feel that you have a sense of	0 = not at all,	M3
-′	direction in your work?	10 = completely	
18	Compared to others of your same age and sex, how is your health?	0 = terrible,	Н3
10	Sompared to others or your sume age and sex, now is your meaning	10 = excellent	
19	How satisfied are you with your professional relationships?	0 = not at all,	R3
10	Thom satisfied the you with your professional relationships:	10 = completely	"
20	At work, how often do you feel sad?	0 = never,	N3
20	The work, now often do you reer sau:	10 = always	"13
21	At work, how often do you lose track of time while doing something	0 = never,	E3
71	you enjoy?	10 = always	LJ
22	At work, to what extent do you feel contented?	0 = not at all,	Р3
	At work, to what extent do you reel contented?	10 = not at an, 10 = completely	F 5
22	Taking all things together, how banny would you say you are with your	•	han
23	Taking all things together, how happy would you say you are with your	0 = not at all,	hap
L	work?	10 = completely	

# **Version 2: grouped version** (each group should be a single page – see example below)

#	Question	Response Anchors	Label
Pg. 1	How often do you feel you are making progress towards accomplishing your work-related goals?	0 = never, 10 = always	<b>A1</b>
	At work, how often do you become absorbed in what you are doing?		E1
	At work, how often do you feel joyful?		P1
	At work, how often do you feel anxious		N1
	How often do you achieve the important work goals you have set for yourself?		A2
Pg. 2	In general, how would you say your health is?	0 = terrible, 10 = excellent	H1
Pg 3	To what extent is your work purposeful and meaningful?	0 = not at all, 10 = completely	M1
	To what extent do you receive help and support from coworkers when you need it?		R1
	In general, to what extent do you feel that what you do at work is valuable and worthwhile?		M2
	To what extent do you feel excited and interested in your work?		E2
	How lonely do you feel at work?		Lon
Pg 4	How satisfied are you with your current physical health?	0 = not at all, 10 = completely	Н2
Pg 5	At work, how often do you feel positive?	0 = never, 10 = always	P2
	At work, how often do you feel angry?		N2
	How often are you able to handle your work-related responsibilities??		А3
	At work, how often do you feel sad?		N3
	At work, how often do you lose track of time while doing something you enjoy?		E3
Pg. 6	Compared to others of your same age and sex, how is your health?	0 = terrible, 10 = excellent	Н3
Pg. 7	To what extent do you feel appreciated by your coworkers?	0 = not at all, 10 = completely	R2
	To what extent do you generally feel that you have a sense of direction in your work?		M3
	How satisfied are you with your professional relationships?		R3
	At work, to what extent do you feel contented?		Р3
Pg. 8	Taking all things together, how happy would you say you are with your work?	0 = not at all, 10 = completely	hap

## Sample question presentation (this is for the general profiler; see above for the actual questions):





For questions, comments, or suggestions, please send an email to <a href="mailto:perma.flourish@gmail.com">perma.flourish@gmail.com</a>; we will try to respond as soon as possible.